C G R F
B Y P L

Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-StationBuilding BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail:cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

C A No. Applied For
Complaint No. 159/2026

In the matter of:

Idrish Khan .....Complainant

VERSUS

BSES Yamuna Power Limited .....Respondent

Quorum:

1. Mr. Shalabh Kumar, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Neeraj Kumar, Counsel for the complainant
2. Mr. R.S. Bisht, Ms. Monika Sharma, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER
Date of Hearing: 27th October, 2026
Date of Order: 03rd November, 2026

Order Pronounced By:-Mr.S. R. Khan, Member (Technical)

1. The brief facts of the grievance are that the complainant has applied for a new temporary electricity connection vide request no. 8008414914 at premises no. H. No. A-219/B, Kh. No. 283/110, Shri Ram Colony, Rajeev Nagar, Gali No.6, KhajooriKhas, Delhi-110094, but application of the complainant for new electricity connection was rejected by OP on grounds of "Applied premises falls within the vicinity of a 220 KV transmission line".

Attested True Copy
Secretary
CGRF (BYPL)

2. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking new electricity connection at premises bearing no. H. No. A-219/B, Kh. No. 283/110, Shri Ram Colony, Rajeev Nagar, Gali No.6, Khajoori Khas, Delhi-110094vide application no. 8008203175.

It is further submitted that as per the site inspection report, the applied load is 1 KW, the connection type is TEMP, and also the premises was **Under HT/ LT Line – Yes**. The inspection further shows that no electricity meter existed at the applied building. That during the course of processing, the connection was inadvertently processed initially at the backend. However, upon the safety issue concerning the subject premises being noticed, the concerned officials immediately took steps to stop the proposed meter installation and the connection was placed on hold. An inadvertent procedural or backend processing cannot override the Respondent's obligation to examine the actual site conditions and to act in accordance with mandatory safety requirements.

It is further submitted that the revisit was conducted to examine the position of HT lines and it was revealed that two 220 KV HT lines are passing in close proximity to the applied premises. That the statutorily prescribed horizontal clearance is 3.7 meters and the horizontal distances recorded was approximately 0.80 meters and 0.60 meters respectively. Such site conditions cannot be treated as a routine technical objection or a minor procedural discrepancy.

It is further stated that the concerned HT Line in question does not belong to nor is operated by the Respondent distribution licensee. This infrastructure is controlled by Delhi Transco Limited and it is necessarily required the presence and technical participation of DTL. That The case of Hon'ble Electricity Ombudsman, in Appeal No. 45/2024 titled Smt. Sunita Devi vs BSES Yamuna Power Limited and Hon'ble CGRF in C.G. No. 544/2024 titled Umrab vs BSES YPL also quoted in support of the statements.

Attested True Copy

Secretary
CGRF(BYPL)

It is further submitted that in support of his application in respect of the subject premises, the complainant has placed reliance upon a GPA. However, no registered title/ownership document has been placed on record. The complainant has also not furnished the complete back chain of documents to establish the source and manner in which the alleged executant of the GPA derived any right, title or interest in the subject premises.

3. The complainant has not filed rejoinder.

4. During the course of the arguments O.P submitted the demand note which was paid by the complainant. O.P also filed copy of emails in which it was stated that the connection was mistakenly processed and Kindly stop the installation of meter.

5. Arguments of both the parties heard.

6. From the perusal of facts and materials placed before us we find that the complainant has applied for new temporary electricity connection at premises no.H. No. A-219/B, Kh. No. 283/110, Shri Ram Colony, Rajeev Nagar, Gali No.6, Khajoori Khas, Delhi-110094. That initially the connection was inadvertently processed at the backend and the demand note was also issued. That during the process of the installation of the meter, it was observed by the respondent that the location of the subject premises is in the immediate vicinity of two 220 kV High Tension/ Extra High Voltage overhead lines. The concerned officials immediately stopped the installation of meter and the connection was placed on hold.

Attested True Copy

Secretary
CGRF (BYPL)

7. Before disposal of the complaint, the relevant regulation be reviewed:-

63. Clearance from buildings of lines of voltage and service lines not exceeding 650 Volts.-

(1) An overhead line shall not cross over an existing building as far as possible and no building shall be constructed under an existing overhead line.

(2) Where an overhead line of voltage not exceeding 650 V passes above or adjacent to any building or part of a building it shall have on the basis of maximum sag a vertical clearance above the highest part of the building immediately under such line, of not less than:-

(i) For lines of voltages exceeding 650 V and upto and including 33 KV- 3.7 metre;

(ii) for lines of voltages exceeding 33 Kv - 3.7 metre plus 0.30 metre for every additional 33 KV or part thereof.

(3) The horizontal clearance between the nearest conductor and any part of such building shall, on the basis of maximum deflection due to wind pressure, be not less than –

(i) for lines of voltages exceeding 650 V and upto and including 11 KV- 1.2 meter;

(ii) for lines of voltages exceeding 11 KV And upto and including 33 KV- 2.0 meter;

(iii) for lines of voltages exceeding 33 KV- 2.0 metre plus 0.3 metre for every additional 33 KV or part thereof.

(4) For high voltage direct current systems, the vertical and horizontal clearances, on the basis of maximum deflection due to wind pressure, from buildings shall be maintained as below;

Attested True Copy

Secretary
CGRF(BYPL)

Sl. No.	High Voltage direct current	Vertical Clearance (metre)	Horizontal Clearance (metre)
1	100KV	4.6	2.9
2	200 KV	5.8	4.1
3	300 KV	7.0	5.3
4	400 KV	7.9	6.2
5	500 KV	9.1	7.4
6	600 KV	10.3	8.6
7	800 KV	12.4	10.7

5) The vertical and horizontal clearances shall be as measured as illustrated in Schedule VIII C

Explanation: - For the purposes of this regulation, the expression "building" shall be deemed to include any structure, whether permanent or temporary.

Safety of electrical installations:- (1) The Licensee and the consumer shall, in every respect, comply with the provisions of the Central Electricity Authority (Measures Relating to Safety and Electric Supply) Regulations, 2023, as amended from time to time.

8. Thus, it is clear from the above that the premises of the complainant falls under the HT line and electricity connection cannot be given there. The joint Site visit report also clearly states that the distance between the complainant's premises and HT is 3.30 meters which is very much less than the prescribed limit.

From technical report placed on record, it stands established that a **220 KV HT transmission line** is passing directly over the complainant's premises. The respondent's report records that the **horizontal clearance is 0.80 meter and 0.6 meters.**

Attested True Copy

Secretary
CGRF(BYPL)

As per Regulation 63 of the Central Electricity Authority (Measures Relating to Safety and Electric Supply) Regulations, 2023, for overhead lines exceeding 33 KV, the minimum required vertical and horizontal clearances are substantially higher than what exists at the complainant's premises. The said clearances are mandatory and are required to be maintained on the basis of maximum sag and wind deflection, keeping in view public safety.

From the above stated regulations, it is clear that the minimum horizontal distance from the HT line and premises should be 3.7 meters and the actual clearance is approx. 0.80 meters and 0.60 meters. Such site conditions cannot be treated as a routine technical objection or a minor procedural discrepancy.

ORDER

Complaint is rejected. Respondent has rightly rejected the complainant's request for a new electricity connection, as release of supply at the applied premises would be in clear violation of the Central Electricity Authority (Measures Relating to Safety and Electric Supply) Regulations, 2023 and would pose a serious safety hazard.

Order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

(P.K. AGRAWAL)
MEMBER (LEGAL)

03/XI/26
(S.R. KHAN)
MEMBER (TECH.)

03/XI/2026
(SHALABH KUMAR)
CHAIRMAN

Attested True Copy

Secretary
CGRF (BYPL)